

Financial Assistance

Alberta 2023/2024

Financial assistance may be available if you're experiencing financial difficulty. Below is a list of agencies that can provide assistance:

Alberta Seniors Benefit - Direct to Tenant Rent Supplement Program
Phone: 780-422-0122 (Edmonton) Phone: 403-297-7453 (Calgary)
Toll-Free Alberta: 310-0000

A subsidy paid directly to eligible tenants to assist with rental costs. Applicants must meet the 2014 Core Need Income Thresholds and citizenship requirements. Priority for assistance will be based on helping those in greatest need first.

Bissell Centre - Community Bridge Program (Edmonton) The Community Bridge Program provides individuals who have received a disconnection notice access to funds to pay overdue utility bills. It also offers support to negotiate with landlords or utility companies and assistance in finding and applying for eligible benefits or grants. This program applies to Edmonton residents only, and an online application is required.

BowWest Community Resource Centre (Calgary) Phone: Bowness office #403-216-5346 or Ranchlands office #403-374-0448 BowWest works with people who live in northwest Calgary, connecting individuals and families in need with support, referrals, and educational programs.

Canadian Forces Personnel Assistance Fund - Financial Distress Program Phone: 1-888-753-9828 Provides assistance through grants and loans to serving and former Canadian Forces personnel when warranted by distress or other qualifying circumstances.

Care Connect Christian Society (Calgary)

Phone: (403) 264-2636 (leave a voice message for a callback)
Provides undesignated temporary financial assistance.

Calgary Urban Project Society (CUPS) (Calgary)

Phone: 403-221-8780

Assists with utility payments. Requires a disconnection notice, 90 days worth of bank statements, two pieces of ID, and proof of income.

Grande Prairie Friendship Centre (Grande Prairie)

Phone: 587-297-9500

Provides assistance to people at immediate risk of eviction due to utility arrears.

Emergency Financial Assistance Phone: 1-877-644-9992

Provides emergency needs allowance. Offers one-time utility assistance with a disconnection notice (may assist a second time but requires repayment). Deposits and reconnection fees are assessed separately. View a list of Alberta Supports offices in Alberta.

Money Mentors - Credit Counseling Phone: 1-888-294-0076 Offers free Financial Needs Assessments by phone or through video chat across Alberta.

NeighbourLink Parkland (Parkland County, Stony Plain, and Spruce Grove)

Phone: 780-960-9669

Provides funding for emergency utility payments on a case-by-case basis to residents of Spruce Grove, Stony Plain, and Parkland County.

Rise Calgary (Calgary)

Phone: 403-204-8280

The Basic Needs Fund is an emergency financial assistance fund intended to help people out of unforeseen crises. It can be used to pay for rent arrears, utility arrears, damage deposits, or the first month's rent when moving to a new premise.

Seniors Financial Assistance - Special Needs Assistance Program

Phone: 1-877-644-9992 or (780) 644-9992 (Edmonton)

Utility arrears coverage available for each utility (water, electricity, and gas) once every three years. Applicants must be utility account owners and have a disconnection notice in their name from the utility company.

Society of St Vincent de Paul (Calgary)

Phone: 403-538-0137

Provides funding for emergency utility payments on a case-by-case basis.

Society of St Vincent de Paul (Edmonton) Phone: (780) 471-5577

Financial assistance may be available if you're experiencing financial difficulty. Below is a list of agencies that provide funding for emergency utility payments on a case-by-case basis. Please note the contact information:

Southeast Calgary Community Resource Centre (Calgary)

Phone: 403-720-3322

When a family or individual reaches out for help, the staff are committed to assisting with support in finding the right resources.

The Good Neighbour Fund (Edmonton)

Email: info@goodneighbourfund.ca

Provides limited financial resources to individuals not covered by other assistance within a 100 km radius of downtown Edmonton. Applicants must provide utility bills or a disconnection notice. Funding is provided on a one-time basis, with the application deadline being the last day of each month. The application form can be downloaded online.

Trellis (Calgary)

Phone: 403-276-9981

Operates the Home Stay housing first program, offering short-term assistance to families on the verge of homelessness and facing eviction due to overdue rental or utility bills. This program is specifically for families with children living in the home.

Wellington Resource Centre (Clairmont)

Phone: 780-567-2843

Provides assistance to residents of Northwest Alberta.

Veterans Affairs - Canada

Phone: 1-866-522-2122

Offers a benevolent fund for emergency financial assistance to active and retired veterans. Application forms can be found on the website.

211 Alberta

Phone: 211

A community support information line that can provide information about available emergency grants in your region.

Questions

Please email albertautilityservices.ca for feedback or any questions or concerns.